

JOB DESCRIPTION

Position:	Waiter	Department:	Administration & General
Reporting:	F&B Manager	Date:	11/11/2020
Indirectly Reporting to:	General Manager		

Duties & Responsibilities

- Provide the perfect service experience for every Guest
- Ensure the Guest feels important and welcome in the restaurant
- Ensure hot food is hot and cold food is cold
- Adhere to timing standards for products and services
- Look for ways to consolidate service and increase table turns
- Present menu, answer questions and make suggestions regarding food and beverage
- Serve the Guest in an accommodating manner
- Must know all food liquor, beer, wine and retail offered
- Apply positive suggestive sales approach to guide Guests
- Pre-bus tables; maintain table cleanliness, bus tables
- Looks for ways to avoid waste and limit costs
- Assist in keeping the restaurant clean and safe
- Provide responsible service of alcoholic beverages
- Deliver food and beverages to any table as needed
- Must follow all cash handling policies and procedures
- Report to property on time and in proper uniform

Requirements

- High school qualification or equivalent.
- Previous hospitality experience would be advantageous.
- Strong verbal communication skills.
- Well-presented and professional appearance.
- Ability to learn on the job.
- Excellent customer service skills.
- Must have flexible hours.
- Must be able to work in a team environment
- Ability to comprehend and communicate in fluent English

PREREQUISITES:

The ideal candidate is a highly intelligent hotel professional with outstanding skills and extensive hands-on experience. Available to work when needed, including weekends, holidays, and nights.

The company offers:

- Competitive remuneration package
- Prospects of evolution within a challenging working environment

